



JOB PROFILE

JOB TITLE	Link Worker (Children & Young People)
REPORTING TO	
SERVICE AREA	
LOCATION	
CONTRACT TYPE	
EMPLOYMENT PERIOD	
SALARY BAND	

JOB PURPOSE

The post holder will respond to the unmet needs of young people in 'Anytown' via the implementation of a children and young person's social prescribing model. The Link Worker will connect children and young people into a broad range of services and interventions in their local area in a timely and effective way, led by the wants and needs of the young person themselves.

RESPONSIBILITIES

The key responsibilities of the post holder are to:

- act as the point of contact for children and young people accessing the service arranging meetings by phone or in person as required
- support each individual to access services or activities relevant to their needs
- coordinate the referral process from start to finish, communicating regularly with all stakeholders
- record monitoring data systematically, produce timely reports and contribute to the overall evaluation
- keep track of each young person's engagement with the scheme and their outcomes
- attend reflective practice and/or clinical supervision, team meetings and line management meetings as required
- build strong working relationships with internal and external services in both the statutory and voluntary sectors and to promote the link worker/social prescribing model
- create and maintain referral routes into the scheme via a wide range of frontline professionals in the health, education, youth justice, social care and community development sectors
- give young people a voice, ensuring they influence operational and strategic direction of the service.
- be an active and contributing staff member, attending meetings as required and working constructively as part of a team to meet all organisational goals
- attend mandatory training and abide by all organisational policies and procedures, including Safeguarding & Child Protection, Health and Safety and Equality and Diversity
- attend appropriate continuing professional development, training and networking events



PERSON SPECIFICATION

KNOWLEDGE, JOB RELATED SKILLS, QUALIFICATIONS & EXPERIENCE:

EXPERIENCE

- Experience of working face to face with young people
- Experience of working within a social prescribing or equivalent context
- Experience of working independently as well as in a team
- Experience of working in a community setting
- Experience of managing administrative tasks to include monitoring & evaluation
- Experience and/or knowledge of local statutory and voluntary agencies
- Experience of project development

SKILLS & ABILITIES

- Flexible and creative interpersonal approach
- Excellent written and verbal communication skills
- Computer literate & able to use standard software e.g. Word, Excel & Outlook to facilitate working practices
- Ability to manage workload effectively and manage case loads
- Experience of working alongside volunteers
- Understanding of the principle of equal opportunities as it applies to the context of the post

QUALIFICATIONS & TRAINING

- Youth Work, Social Work, Health or equivalent qualification at Level 3, or willingness to learn to level 3
- Ongoing commitment to learning in relevant areas such as safeguarding and related issues which may impact on young people such as education, housing, relationships and justice
- Commitment to undertake mandatory training

KNOWLEDGE

- Child Protection & Vulnerable Adult Safeguarding issues and procedures
- Child Developmental principles
- Causes of health and social inequalities and principles for addressing them
- Ways to promote Children & Young People's health and wellbeing

